Vision for world-class Epic healthcare print management.

**Vision**
To create an enterprise output management environment that reduces our dependency on print, secures PHI, and reduces our cost to deliver healthcare.

**Objectives**
- Satisfaction
- Simplicity
- Security
- Cost

**Business Problems**
- Workflow delays
- Frustrated IT Staff
- Lack of audit trails
- Bloated infrastructure
- Frustrated time delays
- No chain of custody
- Lack of governance
- Wasted print jobs
- Lack of flexibility
- PHI print unattended
- Bloated print fleet
- Paper over dependency
- Frustrated patients
- Print misrouting
- Lack of fair warning
- IT staff opportunity cost
- Frustrated physicians
- Lack of audit trails
- Bloated # of print queues

**Best Practices**

**IT Department**
- Manage as few servers as possible
- Use enterprise output management software
- Manage less than a dozen print queues
- Failover printing—SLA in seconds
- All print is made highly available
- Centralized print mgmt.
- No print driver mgmt.
- 24 x 7 support

**Strategic Sourcing**
- Executive sponsored print policy
- 20 to 1 user to device ratio
- Eliminate locally attached devices
- Maximize use of MFDs
- Select a world class MPS provider
- Leverage business intelligence
- Enforce policies with business rules
- Convert print to digital documents

**Security & Compliance**
- Executive sponsorship
- Hospital security print policy
- Follow You confidential print
- Audit trails on all print activity
- Business Intelligence
- Print prevention with rules
- Proactive warning system
- Access to printed documents

**Clinicians**
- Clinical flow efficiency
- 10 second automation
- Tap Authentication
- Flexibility to print anywhere
- Eliminate print queue choices
- Enable secure mobile printing
- Governance with technology
- High availability of resources

**Business Outcomes**
- Patient Care
  - 10 second automation
  - Improved workflow
  - Faster collaboration
  - Decision support
- Compliance
  - Enforces compliance
  - Print authentication
  - Audit trails
  - Governance
- Financial Integrity
  - 35% print cost reduction
  - Eliminate print devices
  - Reduce paper output
  - Epic print simplification

To help your organization manage print costs, please visit nuance.com/print-capture-and-pdf-solutions/print-management-solutions.html