

Vision for world-class Epic healthcare print management.



Vision

To create an enterprise output management environment that reduces our dependency on print, secures PHI, and reduces our cost to deliver healthcare.

Objectives



Satisfaction



Simplicity



Security



Cost

Business Problems

- Workflow delays
- Frustrated IT Staff
- Lack of audit trails
- Bloated infrastructure
- Restore time delays
- No chain of custody
- Lack of governance
- Wasted print jobs
- Lack of flexibility
- PHI print unattended
- Bloated print fleet
- Paper over dependency
- Frustrated patients
- Print misrouting
- Bloated # of print queues
- IT staff opportunity cost
- Frustrated physicians
- Lack of fair warning

Best Practices



IT Department

- Manage as few servers as possible
- Use enterprise output management software
- Manage less than a dozen print queues
- Failover printing—SLA in seconds
- All print is made highly available
- Centralized print mgmt.
- No print driver mgmt.
- 24 x 7 support



Strategic Sourcing

- Executive sponsored print policy
- 20 to 1 user to device ratio
- Eliminate locally attached devices
- Maximize use of MFDs
- Select a world class MPS provider
- Leverage business Intelligence
- Enforce policies with business rules
- Convert print to digital documents



Security & Compliance

- Executive sponsorship
- Hospital security print policy
- Follow You confidential print
- Audit trails on all print activity
- Business Intelligence
- Print prevention with rules
- Proactive warning system
- Access to printed documents



Clinicians

- Clinical flow efficiency
- 10 second automation
- Tap Authentication
- Flexibility to print anywhere
- Eliminate print queue choices
- Enable secure mobile printing
- Governance with technology
- High availability of resources

Business Outcomes



Patient Care

- 10 second automation
- Improved workflow
- Faster collaboration
- Decision support



Compliance

- Enforces compliance
- Print authentication
- Audit trails
- Governance



Financial Integrity

- 35% print cost reduction
- Eliminate print devices
- Reduce paper output
- Epic print simplification

To help your organization manage print costs, please visit nuance.com/print-capture-and-pdf-solutions/print-management-solutions.html