

AutoStore provides the solution for Hanna & Brophy.

AutoStore offers a uniform, accurate, and speedy document capture solution.

Challenge

- Capture and process documents from various sources quickly, and route them to proprietary record management system
- Find automated document capture technology that would provide a uniform capture solution with seamless integration to the in-house solution

Solution

- AutoStore software integrates with Hanna & Brophy's HB Office, to easily control the flow of documents throughout all of the Hanna & Brophy locations
- Deploy a comfortable and cost effective scanning, processing and routing solution to meet specific document management needs

Results

- Users can now submit legal documents through multiple sources, convert to searchable PDFs, and deliver them to the HB Office database
- An average of 99% of the documents are now processed successfully with automated notification in place for rejected documents

Profile

Hanna & Brophy specializes in workers' compensation defense and employment-related litigation. From eleven offices located throughout California, seasoned partners and experienced associates blend their expertise in the representation of clients. Each office enjoys a regional reputation among judges and opposing counsel as a solid, aggressive legal representative of employer and insurance carriers.



Hanna & Brophy sets the pace in today's competitive environment. By staying on top of changes in workers' compensation, they take the lead in formulating strategies to deal with new laws and procedures. Each attorney is a litigator, motivated to win; moving matters quickly and steadily to conclusion while containing costs.

Challenge.

Two main challenges faced Hanna & Brophy: the first was to quickly capture and process the thousands of documents that are received from various sources, and then accurately route them to their proprietary record management system. The second challenge was to find automated document capture technology that would provide a uniform capture solution with seamless integration to the in-house solution.

Hanna & Brophy had created a document and record management system called HB Office. All of the documents relevant to a case are entered, stored, retrieved and archived using HB Office. So, it was imperative that Hanna & Brophy find a capture automation solution that could integrate with their existing software.

Solution.

Nuance's Professional Services team rallied to create the solutions that allowed AutoStore software to integrate with Hanna & Brophy's HB Office, and to easily control

the flow of documents throughout all of the Hanna & Brophy locations. Using AutoStore's Form Reader and Document Transaction Tracking Report (DTTR) along with Xerox WorkCentre Pro multifunction devices (MFDs), Fujitsu high-speed scanners, and Hanna & Brophy's own HB Office, Nuance's Professional Services team was able to deploy a comfortable and cost effective scanning, processing and routing solution to meet the particular document management needs of Hanna & Brophy.

Results.

As a result of the multi-server installation at the Oakland Hanna & Brophy office, users can now submit legal documents through multiple sources, convert to searchable PDFs, and deliver them to the HB Office database. An average of 99% of the documents are now processed successfully with automated notification in place for rejected documents.

Hardware and software.

- Multiple Windows 2000/2003 servers with Fujitsu and Xerox
- AutoStore with FormReader and DTTR

To learn more about Nuance Document Imaging Solutions, please call 1-800-327-0183 or visit nuance.com

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