

Equitrac succeeded in standardizing technology and improved workflow processes.

Challenge

- Modernize printing fleet in over 70 branch offices to increase security and reduce costs
- Implement a secure printing solution that would meet their high security standards to protect confidential data

Solution

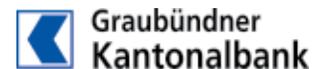
- Nuance Equitrac with Follow-You Printing
- Enable secure document release
- Reduce the risk of unauthorized people viewing confidential documents

Results

- Net reduction of electricity consumption by 60%
- Reduction of printer devices by 75%
- Increased document security with card reader authentication for secure printing
- Cost and environmental savings

Profile

The Swiss Graubündner Kantonalbank offers banking and investment services to consumers and businesses, in over 70 branch offices that employ more than 1,000 employees.



“Thanks to this partnership, we have succeeded in making document output more secure across our entire company, while increasing convenience, reducing costs and improving our environmental footprint.”

Patrick Albrecht, Business Technology Officer
The Graubündner Kantonalbank

Challenge.

The Graubündner Kantonalbank wanted to modernize its printing fleet across all its branch offices to standardize on a single, enterprise-wide, platform and lower the cost of printing. The existing printing fleet of 854 devices supported a total of 1,116 employees—a very high printer-to-employee ratio.

The aim of the project was to create a modern print infrastructure that would allow the bank to optimize existing processes continuously and decrease the total amount of printers company-wide by promoting equipment sharing. At the same time, the bank wanted to implement a secure printing solution that would meet their high security standards to protect confidential data. Patrick Albrecht, Business Technology Officer, was in charge of developing the requirements of the tender. Nuance® Equitrac® was selected to manage their print environment.

Solution.

Security is a business-critical concern at the Graubündner Kantonalbank. Sensitive data, consisting of personal financial information and company assets, is transferred throughout the organization on a daily basis. To increase the security of printed information, the new printing solution leverages Equitrac for user authentication and access management with Follow-You Printing®, which requires staff to identify themselves with an employee badge or PIN entry, before being able to release their printing.

Equitrac Follow-You Printing enables secure document release and is compatible with Novell eDirectory, using LDAP synchronization, which was a requirement of the bid. As a result, documents are prevented from sitting unattended in output trays, significantly reducing the risk of unauthorized people viewing confidential documents.

Results.

Follow-You printing also helped the modernization and equipment sharing initiative by eliminating the need for personal printers, since employees can now release their documents at any MFP anywhere in the central bank, or at any branch.

With Equitrac, details of all the activities performed at the MFPs are tracked and stored, allowing costs to be charged back to departments. The bank’s employees can also view their own individual print reports, which helps increase awareness of their copying, printing, scanning and fax costs.

By utilizing shared MFPs, the bank reduced its 854 printing devices to a highly efficient print fleet of 152 MFPs and 65 printers, a 75% reduction. This reduction in devices alone resulted in a 60% drop in electricity consumption, the equivalent of 27 households.

With the new print infrastructure, Graubündner succeeded in standardizing its technology and improving its workflow processes.

With Nuance Equitrac, the bank continues to reduce its environmental footprint, establishing a solid foundation for future optimization enhancements across all of its branches and offices.

To learn more about Equitrac products, please call 1-800-327-0183 or visit nuance.com

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