

# 4 ways to enhance the clinician experience with the EHR

#### Let clinicians tell the patient story through narrative documentation.

Timely access to accurate, thorough documentation is vital to informing patient care. A conversational, narrative expression of the patient encounter allows clinicians to clearly outline their observations and assessments and the state of the patient. The resulting documentation is easily reviewed and fully conveys the patient condition. More specific notes can help distinguish changes from visit to visit and further the clinician's ability to effectively diagnose patients and provide better care. Dragon technology leverages deep learning and neural networks to provide healthcare professionals with an unprecedented speech recognition experience that is more accurate, faster and simpler.

Nuance offers comprehensive solutions to help transform the way clinicians capture documentation and achieve unmatched outcomes. Nuance solutions optimise clinicians' day-to-day activities and improve the quality of clinical documentation.

## Engage clinicians with voice-enabled solutions.

By bringing the efficiency of speech to every aspect of the workday, clinicians no longer have to choose between quality documentation and quality time with patients. And because creating documentation fits naturally into existing workflows while integrating into EHR, healthcare organisations experience more return on their EHR investment and are better equipped to meet their documentation goals.

Whether clinicians want to use voice to document the patient record in real time, to compose letters or emails Nuance can help.



### Provide clinicians with easy-to-use solutions.

With Dragon Medical One, clinicians simply open the document, place the cursor where they want speech-recognised text to appear and start dictating directly into the EHR. Experience accuracy from the start with no voice profile training and automatic accent detection. A single voice profile continues to adapt and improve over time, while personalisations—vocabularies, auto-texts, templates and voice commands—facilitate the daily tasks.

### Safeguard capture of vital information in real-time.

Unless a patient's condition is completely and correctly documented, hospitals may be leaving money on the table for the care they provide their patients. Helping the clinicians document in real-time in the EHR is an asset. Speech recognition coupled with EHR provides to the clinician a simple and natural way to have fast, accurate and complete clinical documentation.



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#### About Nuance Communications, Inc.

Nuance Communications is a technology pioneer with market leadership in conversational AI and ambient intelligence. A full-service partner trusted by 77 percent of U.S. hospitals and more than 75 percent of the Fortune 100 companies worldwide, Nuance creates intuitive solutions that amplify people's ability to help others. Nuance is a Microsoft company.

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